

STUDENT CONCERNS, COMPLAINTS AND GRIEVANCES

Code **JII** Issued **3/13**

Purpose: To establish the basic structure for a student grievance procedure.

The center provides a grievance procedure as a formal method for the resolution of any grievances concerning the treatment of students by personnel. These grievances may arise from allegations of violations of student legal rights or center policy.

In addition, the board recognizes there may be conditions in the center that the center could improve and that students should have some means by which they can effectively express their concerns.

The center will resolve student complaints and grievances through orderly processes and at the lowest possible level.

- An instructor or guidance counselor will provide any student or his/her parent/legal guardian the opportunity to discuss a decision or situation that the student considers unjust or unfair.
- If the incident remains unresolved, the student, his/her parent/legal guardian or the teacher may bring the matter to the director's attention for consideration and action.
- The director will attempt to resolve the issue at that point. If the issue is not resolved, the student will have the right to appeal the decision to the Center's Board of Trustees. The board's decision will be final.
- If the grievance is against the director, the director will appoint a designee and the matter will be decided upon in the aforementioned process.

Title IX complaints

Students who believe that they have been discriminated against on the basis of their sex have the right to appeal to the director. If the student is not satisfied with the decision of the director, he/she may appeal to their feeder school's Title IX coordinator. If the issue still unresolved, the student may appeal to the Career Center's School Board of Trustees.

Section 504 complaints

Students who believe that they have been discriminated against on the basis of their disabling condition have the right to appeal to the director. If the student is not satisfied with the decision of the director, he/she may appeal to their feeder school's Title IX coordinator. If the issue is still unresolved, the student may appeal to the Career Center's School Board of Trustees.

Adopted 3/18/85; Revised 9/14/04, 3/18/13

Legal references:

A. Federal statutes:

1. Title VI of the Civil Rights Act of 1964, 42 U.S.C. Sec. 2000d - Prohibits discrimination by recipients of federal financial assistance on the basis of race, color or national origin.
2. Title IV of the Civil Rights Act of 1964, 42 U.S.C. Sec. 2000c-6 - Prohibits discrimination on the basis of race, color or national origin, among other factors, by public elementary and secondary schools.
3. Section 504(b) of Rehabilitation Act of 1973 - Prohibits discrimination against "otherwise qualified" handicapped persons by federal grantees.

PAGE 2 - JII - STUDENT CONCERNS, COMPLAINTS AND GRIEVANCES

4. Title IX of the Educational Amendments of 1972, 20 U.S.C. Section 1681, et seq. - Prohibits sex discrimination by federal education grantees.
- B. U.S. Supreme Court:
1. Plyler vs. Doe, 457 U.S. 202 (1982).